### AMOS FANIYI

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***BUSINESS ANALYSIS PROFESSIONAL***

Skilled Business Analyst with more than 5 years of experience in the IT space, including more than 5 years of experience in an Agile / Scrum environment. Well-versed in liaising with the business to gather requirements and translating them into technical and functional specifications. Full SDLC knowledge to include User Acceptance Testing and post-production support. Hands on experience on Web based banking, insurance and Telecom domain as well as mobile application.

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**SKILLS / KNOWLEDGE AREAS**

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| * Agile Scrum * PeopleSoft Management System * Universal Modelling Languages * Use Case Diagrams * Flow Chart Processes | * Data Mapping/Analysis * Forecasting & Planning * SDLC Project Management * Accounts Receivable * Jira | * Process Streamlining * Impact Analysis * Productivity Tracker * Functional Requirements * Banking domain |

Microsoft Proficiency: Excel, Word, Access, PowerPoint, Outlook Express, VLOOKUP, SharePoint MS Visio

**PROFESSIONAL EXPERIENCE**

Source Support

**Business Analyst**  **11 / 2016 -Present**

Source Support is redefining the IT Services Industry by delivering the platform for technology providers to enable worldwide, comprehensive support services through an automated and efficient business model.

Job Responsibilities

* Adept in **Business Requirement Gathering**, **Process Flow**, **Business Process Modeling** **(BPM**), Process Redesign & Business Process Reengineering with an ardent recognition of developers and end-users needs.
* Interact and communicate with business users, stakeholders, product owners and development team to understand and document requirements.
* Analyzes business requirements to determine technical requirements
* Worked in Agile and waterfall Methodology with emphasis on creating Epics, user stories, acceptance criteria, backlog grooming, sprint planning, sprint review, sprint retrospective and conducting daily scrum.
* Monitored and managed projects in confluence and Jira.
* Worked in all aspects of SDLC with emphasis on requirement elicitation, gap analysis, data mapping, business and functional specifications, regression testing, business acceptance and UAT testing.
* Worked on Web based banking, insurance, Telecom and regulatory domain as well as Enterprise and Mobile Application.
* Supported QA team by providing business knowledge, help create test cases, actively involved in quality assurance and business acceptance testing (BAT) and tracked and managed defects.
* Experienced in development of backend and Front end/web-based applications, i.e. mobile applications, banking applications to enhance customers engagement and employee productivity
* Analyzed and **developed business architecture** based on project stakeholder’s requirements such as scope, processes through **interviews, workflow analysis, workshop and/or brainstorming**.
* Identified key stakeholders and **engaged Subject Matter Experts (SME's)** to gather project requirements and construct a simplified data and business model.
* Organized numerous **Joint Application Developments (JAD)** sessions and **Joint Requirement Planning sessions (JRP),** walkthrough, and **Rapid Application Development (RAD)** sessions with end-user/clients/stake holders and the IT group.
* Created clear, concise detailed **system requirements specification (SRS)** **documents and user documentation** in accordance to guidelines and standards to enable developers interpret, design and develop the application with minimum guidance.
* Conducted **Business Reviews, User Interviews, weekly/ Monthly meetings** with Business Users and SME's
* Prepared **Business Requirement Document (BRD)**, and **Functional Requirement Document (FRD),** managed **Business Process Re-engineering (BRP)** and worked towards research and business analysis for client’s services and system enhancement by continuously interacting with end users
* Conducted **JAD Sessions and interview with Stakeholders** and SMES for requirement gathering and planned Plan meeting, daily scrum meeting, sprint demo and retrospective meeting.

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**TeleWorld Solutions 04/2013- 10/2016**

**Business Analyst**

From consulting to design, dimensioning, testing, optimization, and deployment, TeleWorld Solutions caters to the full life cycle of wireless technology without an ounce of waste, inefficiency, or diminishing returns.

Job Responsibilities

* Worked in **Agile** Methodology and created **Epics**, User stories, acceptance criteria, sprint planning, use cases and monitored and managed projects.
* Managed and strategized the documentation of system, business requirements, specifications, design and development of use and **test-case scenarios with root-cause analysis**, developing test plans, conducting **System Integration testing (SIT), and user acceptance testing (UAT).**
* Conducted meetings with user groups and internal collaborators to **congregate, understand, and document product/service requirements and developed acceptance criteria** to test user stories in sprint planning meeting.
* Created **Business Requirements Document (BRD)** by accentuating documenting assumptions, dependencies, limitations, **Key Performance Indicators, Business Risk Assessment**, and Critical Success Factor.
* Worked on Web based banking and Insurance applications, created and automated maintenance jobs and backup.
* Managed High Availability (HA) and Disaster Recovery (DR) solutions like Clustering, Log shipping, Replication, Mirroring and Always On high availability Groups.
* Monitored Server Activity, Error Log, space usage, and Troubleshooting.
* **Collaborated with cross functional teams** to create all-inclusive business and functional requirements enabling their translation into **software design specifications** utilizing various notations of UML for designing and documenting the detailed business models.
* Maintained **project landmarks, calendar, and project progress** using MS Project.
* **Actively analyzed current business processes** and facilitated management processes to improve and implement enterprise solutions to adhere to standards.

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###### ACADEMIC QUALIFICATIONS

# Bachelor of Law (LLB)

**CERTIFICATION**

* Scrum Master Accredited Certification (SMAC)
* Certified – Google Analytics